

Our behaviours

One NHFB, Open Communication,
Enhance Trust, Own it.

Strengthening our census results in 2025-26

The NHFB continues to perform well broadly across all census categories, ranking in the top 10 from 107 agencies in three areas. We will build on these strengths throughout 2025-26.

Our successes

What we are doing



WELLBEING POLICIES AND SUPPORT (4TH)

The team felt that the agency successfully created and maintained an inclusive workplace culture, which made them feel supported and valued.

1. Encourage our people to participate in well being and development activities including SNAP presentations.
2. Encourage everyone to be involved in change management, particularly in preparing for the office relocation.
3. Utilise an NHFB sharepoint site to provide access to policies, key dates and priorities.



SES LEADERSHIP (5TH)

The team felt our SES clearly articulated the direction and priorities for our area.

1. Continue Executive and APS forums where team members share their work.
2. Review and update role documentation to provide clarity for staff responsibilities.
3. Develop a regular NHFB newsletter to celebrate achievements and share priorities.



ENABLING INNOVATION (6TH)

The team felt that the agency successfully provides an environment where innovation is encouraged and celebrated.

1. Develop NHFB Academy modules to enable our people to build core skills across the roles at NHFB.
2. Establish "cross team innovation showcases". Quarterly sessions where teams share innovative approaches.
3. Utilise collaboration tools to enable our people to participate in creating solutions.