

March 2024

Quarterly Compliance Report



Understanding the Administrator's Quarterly Compliance Report

Clause B81 of the *Addendum to the National Health Reform Agreement 2020-21 to 2024-25* (the Addendum) requires the Administrator to publish details of Commonwealth, State and Territory compliance with the data requirements specified in the *Administrator's Three Year Data Plan 2023-24 to 2025-26*.

Clause A152 of the Addendum requires the Administrator to publish additional information in the compliance reports on dates data is submitted or resubmitted by States.

The format of the Quarterly Compliance Reports follows a standard structure, with relevant data requirements reflected in each quarter. Further information on requirements can be found in the *Administrator's 2023-24 Data Compliance Policy*.

Executive Summary

2023-24 Service Agreements

Four out of eight States and Territories (hereafter States and Territories are referred to as States) submitted all 2023-24 Service Agreements to the Administrator, with New South Wales (NSW) and Queensland (Qld) providing partial submissions as at 31 March 2024 (see Footnote 1 on Page 10). Of these submissions, three States provided all Service Agreements to the Administrator within the required 14 calendar days from finalisation or amendment. NSW, Qld and SA partially met the required timeframe.

Victoria initially advised they expected to provide 2023-24 Service Agreements in November 2023 which has since been revised to an expected date of May 2024. As at 30 April 2024, all Victorian Service Agreements remain outstanding. This is the fourth year that Victoria has been delayed in providing Service Agreements to the Administrator.

Of the 52 Service Agreements submitted to the Administrator, 45 align to current NWAU estimate submissions, compared to 48 of 51 in December 2023.

2023-24 Six-month NHR Data Submissions

There has been mixed performance in the timeliness of data submissions for the 2023-24 six-month period. While there was a decline in the timely submission of Submission A data, an improvement was observed for Submission B and Statement of Assurance.

With respect to Submission A, six out of eight States provided their data on time. This represents a decline compared to the second quarter of 2022-23, where all eight States submitted their data within the specified timelines. The delay was due to a late mental health data submission by New South Wales and the Australian Capital Territory.

For Submission B, seven out of eight States met the submission deadline, with Queensland submitting on 3 April 2024. This is an improvement in timeliness compared to the previous year, where six out of eight States submitted Submission B on time.

Statement of Assurance submissions were on par with the previous year, with six out of eight States submitting their statements by the due date. The Northern Territory and New South Wales were the only States to submit their Statements of Assurance late, on 5 April and 22 April, respectively.

Monthly Reporting

22 of 24 monthly reports were completed by States before the due date of the 15th of the following month, with the 2 being provided on the due date.

Funding Transparency

The Administrator has continued to work with States on achieving greater transparency and consistency of public reporting. The NHFB undertook a review of Service Agreement arrangements in late 2023 to evaluate the suitability of the current arrangements and provide potential options for the reform of Service Agreement content and governance, where appropriate.

To improve the transparency of Service Agreement reporting, the alignment of the Quarterly Data Compliance Report assessment criteria with the current minimum requirements outlined by the Addendum, Administrator's Three Year Data Plan and the Data Compliance Policy has been implemented. An updated assessment matrix that satisfies the minimum requirements is now in place from this Quarterly Compliance Report onwards.

Maintenance of Effort

Under the Addendum (A102), Parties agree to, at a minimum for the period of 2020-21 to 2024-25, maintain 2018-19 levels of funding for Public Hospital Services through the National Health Funding Pool (the Pool), while having regard to new, appropriate models of care that may change the setting in which care is delivered.

A103 states the Administrator and Australian Institute of Health and Welfare (AIHW) will work with all Parties towards consistency and transparency of reporting to enable the Administrator to provide an annual report on maintenance of effort.

The Administrator's Annual Report 2022-23 – Maintenance of Effort was published on Friday, 12 April 2024 following collaboration between the Administrator, the NHFB and all jurisdictions to improve the consistency and transparency of reporting.

The 2022-23 Report found that the Commonwealth, States and Territories all maintained (no less than) 2018-19 levels of funding for public hospital services. However, the report also highlighted several inconsistencies, including the level of in-scope and out-of-scope funding transacted through the Pool, as well as pricing and activity information published in LHN Service Agreements.

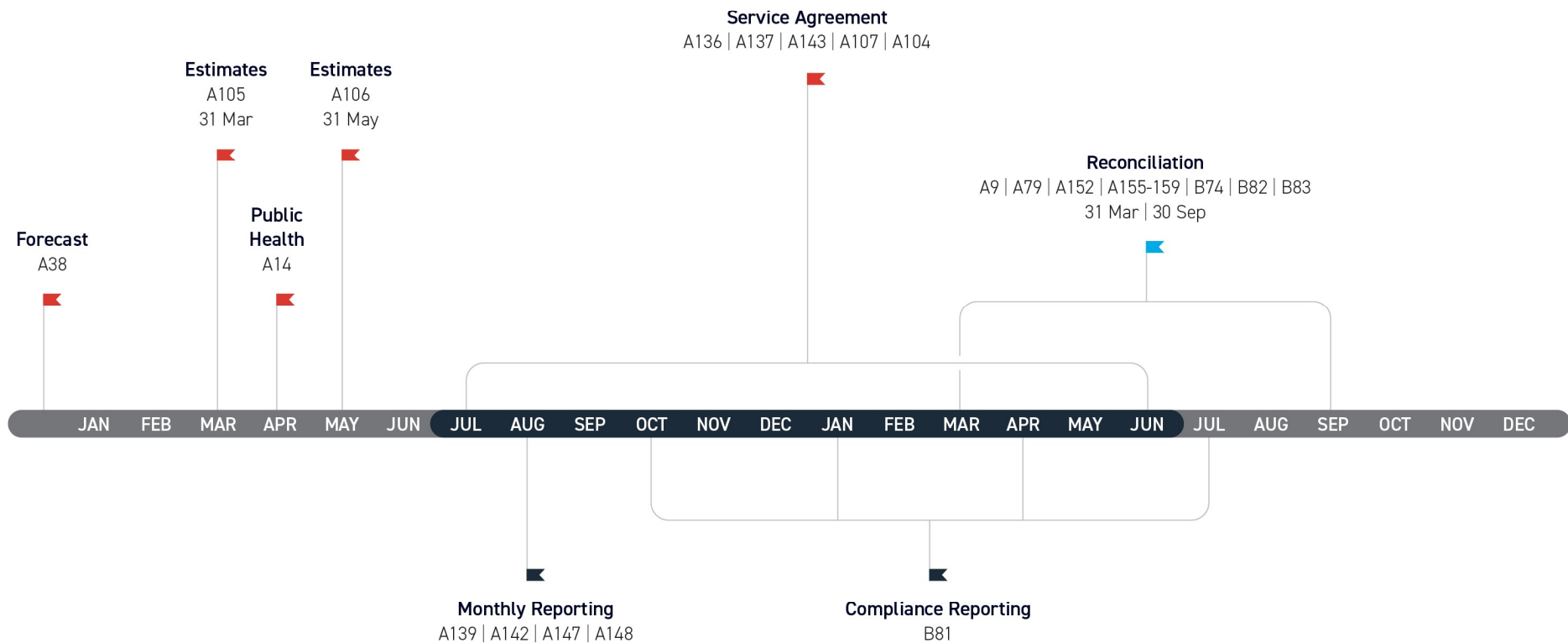
2023-24 SERVICE AGREEMENT PROVISION TIMELINE



Data Cycle

DATA PLAN

RELEVANT ADDENDUM CLAUSES: B66 | B67 | B70 | B71 | B72 | B76 | A154



Note: All clauses are from the Addendum to the National Health Reform Agreement 2020-21 to 2024-25 (the Addendum).

TABLE 1 Service Agreement and activity submission compliance with the Administrator's Three-Year Data Plan

| Data requirement | Clause^ | Due date | Measurement | NSW | VIC | QLD | WA | SA | TAS | ACT | NT |
|---|--------------|----------------|--------------------------------------|---------------------------------|----------------------|---------------------------------|------------------|-------------------|------------------|------------------|-----------------|
| Estimated (aggregate) State and Territory NWAU by service category 2023-24 | A105 | 31 Mar 23 | Date Submitted | 31 Mar 23 | 15 Apr 23 | 29 Mar 23 | 24 Mar 23 | 5 Apr 23 | 27 Mar 23 | 3 Apr 23 | 31 Mar 23 |
| Estimated (detailed) State and Territory NWAU by service category and LHN 2023-24 | A105 | 31 May 23 | Date Submitted | 1 Jun 23 | 30 May 23 | 1 Jun 23 | 1 Jun 23 | 1 Jun 23 | 1 Jun 23 | 30 May 23 | 1 Jun 23 |
| 2023-24 LHN Service Agreements provided to the Administrator (ABF LHNs only) | A107 | Not applicable | Number of agreements / Date provided | 17/19 ¹ 24 Nov 23 | 0/40 Not provided | 15/16 ¹ 14 Sep 23 | 6/6 26 Jul 23 | 11/11 3 Oct 23 | 1/1 30 Jun 23 | 1/1 28 Aug 23 | 1/1 3 Jul 23 |
| LHN Service Agreements provided within 14 days of finalisation | E8 | Not applicable | Meets minimum requirements | 3/17 | x | 15/15 | 0/6 | 9/11 | 1/1 | 1/1 | 1/1 |
| LHN Service Agreements include the number of services at the service category level to be provided by the LHN | E7(a) | Not applicable | Meets minimum requirements | ✓ | x | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| LHN Service Agreements include the mix of in-scope services at the service category level to be provided by the LHN | E7(a) | Not applicable | Meets minimum requirements | ✓ | x | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| LHN Service Agreements include the mix of out-of-scope services at the service category level to be provided by the LHN | E7(a) | Not applicable | Meets minimum requirements | ✓ | x | ✓ | ✓ | ✓ | x | x | ✓ |
| LHN Service Agreements (ABF LHNs only) and estimated LHN NWAU aligned | A137 A143 | Not applicable | Number of agreements aligned | 17/17 | 0/40 | 15/15 | 6/6 | 9/11 | 1/1 | 1/1 | 1/1 |

| Data requirement | Clause^ | Due date | Measurement | NSW | VIC | QLD | WA | SA | TAS | ACT | NT |
|--|----------------|----------------|------------------------------|-----------|-----------|------------------------|-----------|-----------|-----------|-----------|-----------|
| LHN Service Agreements include the price set by the State (i.e. State Price) for each service category | A92 A95 | Not applicable | Meets minimum requirements | ✓ | ✗ | ✓ | ✓ | ✓ | ✓ | ✗ | ✓ |
| LHN Service Agreements include the level of ABF to be provided to the LHN | E7(c) | Not applicable | Meets minimum requirements | ✓ | ✗ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| LHN Service Agreements include the level of Block Funding to be provided to the LHN | E7(c) | Not applicable | Meets minimum requirements | ✓ | ✗ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| LHN Service Agreement ABF (\$) aligns to the Commonwealth Payment Advice (in-year activity) ⁴ | E7(c) | Not applicable | Number of agreements aligned | partial | ✗ | partial | ✗ | partial | partial | ✗ | partial |
| LHN Service Agreement Block Funding aligns to the National Efficient Cost (NEC) ⁵ | E7(c) E7(d) | Not applicable | Yes or No | partial | ✗ | partial | partial | partial | partial | ✓ | ✗ |
| Updates to estimated LHN NWAU 2023-24 | A137 | Not applicable | Date Submitted | 21 Dec 23 | No update | 8 Apr 24 | No update | 5 Feb 24 | 21 Feb 24 | No update | 13 Feb 24 |
| Updated 2023-24 LHN Service Agreements provided to the Administrator (ABF LHNs only) | A143 | Not applicable | Date Submitted | - | - | 25 Jan 24 15 Apr 24 | - | 5 Feb 24 | 21 Feb 24 | - | 18 Mar 24 |
| Estimated State and Territory NWAU by service category 2024-25 | A105 | 31 Mar 24 | Date Submitted | 28 Mar 24 | 25 Mar 24 | 28 Mar 24 | 28 Mar 24 | 28 Mar 24 | 28 Mar 24 | 28 Mar 24 | 28 Mar 24 |

TABLE 2 Data submission compliance with the Administrator's Three-Year Data Plan

| Data requirement | Clause^ | Due date | Measurement | CW | NSW | VIC | QLD | WA | SA | TAS | ACT | NT |
|---|---------------|---------------------|-------------------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Submission A (Six-month 2023-24) | B79 | 31 Mar | Submitted or Not Submitted | | Submitted | Submitted | Submitted | Submitted | Submitted | Submitted | Submitted | Submitted |
| Sentinel Events (Six-month 2023-24) | A166 | 31 Mar ² | Submitted or Not Submitted | | Submitted | Submitted | Submitted | Submitted | Nil | Submitted | Nil | Nil |
| Highly Specialised Therapies cost data | B72 B73 | 30 Sep | Submitted or Not Submitted | | | | | | | | | |
| Private Patient Revenue | B73 | 30 Sep | Submitted or Not Submitted | | | | | | | | | |
| Submission B (Six-month 2023-24) | B74 | 31 Mar | Submitted or Not Submitted | | Submitted | Submitted | Submitted | Submitted | Submitted | Submitted | Submitted | Submitted |
| MBS and PBS data (Six-month 2023-24) | A9 | 31 Mar | Submitted or Not Submitted | Submitted | | | | | | | | |
| Statement of Assurance | B82 B83 | 31 Mar | Submitted or Not Submitted | 3 Apr 24 | 22 Apr 24 | 28 Mar 24 | 28 Mar 24 | 26 Mar 24 | 28 Mar 24 | 26 Mar 24 | 28 Mar 24 | 5 Apr 24 |
| Data Conditional Payment | A156- A159 | 30 Sep | Not applied or Applied | | | | | | | | | |
| Monthly reports | | | | | | | | | | | | |
| January 2024 | A147 A148 | 15 Feb | Date Submitted | | 13 Feb 24 | 14 Feb 24 | 14 Feb 24 | 12 Feb 24 | 12 Feb 24 | 13 Feb 24 | 6 Feb 24 | 15 Feb 24 |
| February 2024 | A147 A148 | 15 Mar | Date Submitted | | 12 Mar 24 | 14 Mar 24 | 8 Mar 24 | 12 Mar 24 | 12 Mar 24 | 7 Mar 24 | 6 Mar 24 | 12 Mar 24 |
| March 2024 | A147 A148 | 15 Apr | Date Submitted | | 8 Apr 24 | 5 Apr 24 | 12 Apr 24 | 15 Apr 24 | 11 Apr 24 | 8 Apr 24 | 9 Apr 24 | 12 Apr 24 |

TABLE 3 Submission and re-submission dates for 2023-24 six-month

| Service category or Data type | Dataset | Submission or resubmission date | NSW | VIC | QLD | WA | SA | TAS | ACT | NT |
|--|-------------------------------------|---------------------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Emergency | ED (ED Patient Level) | Submission | 26 Mar 24 | 27 Mar 24 | 28 Mar 24 | 19 Mar 24 | 28 Mar 24 | 26 Mar 24 | 28 Mar 24 | 26 Mar 24 |
| | | Resubmission 1 | | | | | | | | |
| | ES (ED Aggregate Level) | Submission | | 27 Mar 24 | | 19 Mar 24 | 28 Mar 24 | 26 Mar 24 | | |
| Acute admitted Mental health Sub-acute and non-acute | Admitted Patient Care (APC) | Submission | 26 Mar 24 | 27 Mar 24 | 28 Mar 24 | 22 Mar 24 | 28 Mar 24 | 26 Mar 24 | 28 Mar 24 | 26 Mar 24 |
| | | Resubmission 1 | | | | | | | | |
| | Mental Health Care - Phase (MHCP) | Submission | 5 Apr 24 | 27 Mar 24 | 28 Mar 24 | 21 Mar 24 | 28 Mar 24 | 26 Mar 24 | 3 Apr 24 | 26 Mar 24 |
| | | Resubmission 1 | | | | 5 Apr 24 | | | | |
| | Mental Health Care - Episode (MHCE) | Submission | 5 Apr 24 | 27 Mar 24 | 28 Mar 24 | 21 Mar 24 | 28 Mar 24 | 26 Mar 24 | 28 Mar 24 | 26 Mar 24 |
| | | Resubmission 1 | | | | 5 Apr 24 | | | | |
| | Palliative Care (PCC) | Submission | 26 Mar 24 | 27 Mar 24 | 28 Mar 24 | 21 Mar 24 | 28 Mar 24 | 26 Mar 24 | 28 Mar 24 | 26 Mar 24 |
| | | Resubmission 1 | | | | 5 Apr 24 | | | | |
| Non-admitted | Non-Admitted Patient Level (NAP) | Submission | 26 Mar 24 | 27 Mar 24 | 28 Mar 24 | 18 Mar 24 | 28 Mar 24 | 26 Mar 24 | 28 Mar 24 | 26 Mar 24 |
| | | Resubmission 1 | | | | | | | | |
| Medicare PIN | Submission B | Submission | 26 Mar 24 | 27 Mar 24 | 3 Apr 24 | 18 Mar 24 | 28 Mar 24 | 27 Mar 24 | 28 Mar 24 | 27 Mar 24 |
| | | Resubmission 1 | | 8 Apr 24 | 8 Apr 24 | | | | | |
| Sentinel Events | Sentinel Events ² | Submission | 26 Mar 24 | 27 Mar 24 | 28 Mar 24 | 14 Mar 24 | Nil | 26 Mar 24 | Nil | Nil |
| | | Resubmission 1 | | | | | | | | |
| Alternative Funding Source | AFS ³ | Submission | 26 Mar 24 | 27 Mar 24 | 28 Mar 24 | 22 Mar 24 | Nil | Nil | Nil | Nil |
| | | Resubmission 1 | | | | | | | | |

Comments

[^] All clauses are from the *Addendum to the National Health Reform Agreement 2020-21 to 2024-25* (the Addendum).

Footnotes

¹ Whilst most Service Agreements were provided from NSW and Qld, at the time of drafting this report Service Agreements remain outstanding for:

- NSW: Albury LHD and NSW Contracted Services
- Qld: Queensland Virtual

² South Australia, the Australian Capital Territory and the Northern Territory had no Sentinel Events to report during the first six months of 2023-24.

³ South Australia, Tasmania, the Australian Capital Territory and the Northern Territory had no activities to report in their Alternative Funding Source file for the first six months of 2023-24.

⁴ Partial refers to some service categories aligning to Payment Advice, but not all.

⁵ Partial refers to some service categories aligning to the National Efficient Cost Determination, but not all.

