

# December 2023

# **Quarterly Compliance Report**



# Understanding the Administrator's Quarterly Compliance Report

Clause B81 of the Addendum to the National Health Reform Agreement 2020-21 to 2024-25 (the Addendum) requires the Administrator to publish details of Commonwealth, State and Territory compliance with the data requirements specified in the Administrator's Three Year Data Plan 2023-24 to 2025-26.

Clause A152 of the Addendum requires the Administrator to publish additional information in the compliance reports on dates data is submitted or resubmitted by States.

The format of the Quarterly Compliance Reports follows a standard structure, with relevant data requirements reflected in each quarter. Further information on requirements can be found in the *Administrator's 2023-24 Data Compliance Policy*.

## **Executive Summary**

#### 2023-24 Service Agreements

Four out of eight States and Territories (hereafter States and Territories are referred to as States) submitted all 2023-24 Service Agreements to the Administrator, with New South Wales (NSW) Queensland (Qld) and South Australia (SA) providing partial submissions as at 31 December 2023 (see Footnote 1 on Page 10). Of these submissions, three States provided all Service Agreements to the Administrator within the required 14 calendar days from finalisation or amendment. NSW, Qld and SA partially met the required timeframe. Western Australia (WA) did not provide their Service Agreements to the Administrator within 14 days of finalisation. However, we note that WA executed all Service Agreements before 30 June 2023 and publicly released them prior to advising the Administrator. Victoria advised an expected timeframe for Service Agreement provision of November 2023. However, as at 15 January 2024, all Victorian Service Agreements remain outstanding.

Of the 51 Service Agreements submitted to the Administrator, 48 align to current NWAU estimate submissions, compared to 33 of 47 in December 2022. While 3 of the 15 Service Agreements provided by Qld do not currently align to their estimate submission, Qld have confirmed that updated 'Window 2' Service Agreements for these LHNs will be provided shortly.

#### 2023-24 First Quarter NHR Data Submissions

With respect to the timeliness of data submissions for the first quarter of 2023-24, all States provided Submission A on time, marking two years of data submission timeliness.

#### **Monthly Reporting**

Monthly reporting continues to be completed by States before the due date of the 15th of the following month.

#### **Funding Transparency**

The Administrator will continue to work with States on achieving greater transparency and consistency of public reporting throughout 2023-24. To inform this package of work, the NHFB undertook a review of Service Agreement arrangements in late 2023 to evaluate the suitability of the current arrangements and provide potential options for the reform of Service Agreement content and governance, where appropriate.

The findings from the review were tabled in a discussion paper Agenda item 5.2 at the November 2023 Administrator's Jurisdictional Advisory Committee (JAC), with feedback sought from JAC members by 31 January 2024.

A key finding from the review is that there are areas where minimum reporting requirements for NHR activity and funding are not currently being met or assessed as part of the Quarterly Data Compliance Report. For example, the assessment of compliance has focussed on ABF LHNs only and has overlooked Block funding. To improve the transparency of Service Agreement reporting, the proposed recommendation is to align the Quarterly Data Compliance Report assessment criteria with the current minimum requirements outlined by the Addendum, Administrator's Three Year Data Plan and the Data Compliance Policy. An updated assessment matrix that would satisfy minimum requirements was also presented in the discussion paper (refer Appendix A). The NHFB and Administrator intend to implement the updated assessment criteria in the March 2024 Quarterly Data Compliance Report.

The Addendum also includes the requirement for the Administrator and Australian Institute of Health and Welfare to work with all Parties to improve consistency and transparency of data and enable the Administrator to provide an annual report on Maintenance of Effort.

The Administrator's Annual Report 2020-21 - Maintenance of Effort was published in March 2023 and the Administrator's Annual Report 2021-22 - Maintenance of Effort was published in early July 2023. Both reports found that the Commonwealth and States have maintained, at a minimum, 2018-19 levels of funding for public hospital services through the National Health Funding Pool (the Pool). However, the report also identified inconsistencies in the level of in-scope and out-of-scope funding transacted through the Pool as well as pricing and activity information published in LHN Service Agreements.

Ahead of the 2022-23 Maintenance of Effort Report, the Administrator and NHFB have been working closely with States to address these inconsistencies. The 2022-23 Maintenance of Effort Report is expected to be published in February 2024.

### 2023-24 SERVICE AGREEMENT PROVISION TIMELINE



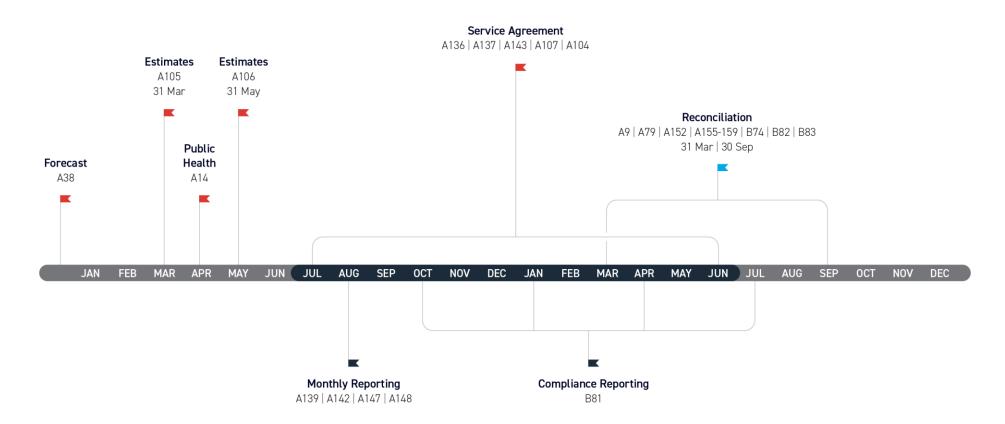
#### **Remaining submissions:** VIC

\*Note that QLD provided initial 'Window 1' Service Agreements between June to September 2023. Updated 'Window 2' Service Agreements have subsequently been supplied in January 2024.

## Data Cycle

#### DATA PLAN

RELEVANT ADDENDUM CLAUSES: B66 | B67 | B70 | B71 | B72 | B76 | A154



Note: All clauses are from the Addendum to the National Health Reform Agreement 2020-21 to 2024-25 (the Addendum).

#### TABLE 1 Service Agreement compliance with the Administrator's Three-Year Data Plan

Data requirement	Clause <sup>^</sup>	Due date	Measurement	NSW	VIC	QLD*	WA	SA	TAS	ACT	NT
LHN Service Agreements 2023-24 provided to the Administrator (ABF LHNs only)	A107	Not applicable	Number of agreements / Date Provided	17/19 <sup>1</sup> 24 Nov 23	0/40 Not Provided	15/16 <sup>1</sup> 09 Jan 24	6/6 26 Jul 23	10/11 <sup>1</sup> 10 Jan 24	1/1 30 Jun 23	1/1 28 Aug 23	1/1 03 Jul 23
LHN Service Agreements include the number of services to be provided by the LHN	E7(a)	Not applicable	Meets minimum requirements Yes or No	$\checkmark$	x	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
LHN Service Agreements provided within 14 days of finalisation	E8	Not applicable	Date provided / Date of signature	3/17		13/15	0/6	8/10	1/1	1/1	1/1
LHN Service Agreements (ABF LHNs only) and estimated LHN NWAU aligned	A137 A143	Not applicable	Number of agreements aligned	17/17	0/40	12/15	6/6	10/10	1/1	1/1	1/1
LHN Service Agreements include the mix of in-scope services at the service category level to be provided by the LHN	E7(a)	Not applicable	Meets minimum requirements Yes or No	$\checkmark$	×	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
LHN Service Agreements include the mix of out-of-scope services at the service category level to be provided by the LHN	E7(a)	Not applicable	Meets minimum requirements Yes or No	$\checkmark$	x	$\checkmark$	$\checkmark$	$\checkmark$	×	x	$\checkmark$
LHN Service Agreements include the level of ABF to be provided to the LHN reported	E7(c)	Not applicable	Meets minimum requirements Yes or No	$\checkmark$	×	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
LHN Service Agreements include the level of Block Funding to be provided to the LHN	E7(c)	Not applicable	Meets minimum requirements Yes or No	$\checkmark$	x	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
LHN Service Agreement includes the price per weighted service set by the state (state price)	A92 A95	Not applicable	Meets minimum requirements Yes or No	$\checkmark$	x	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	x	$\checkmark$
Update to estimated LHN NWAU 2023-24	A137 A143	Not applicable	Date Submitted or No Update	21 Dec 23	No update	03 Jan 2024	No update	No update	No update	No update	No update

\*Note that QLD provided initial 'Window 1' Service Agreements between June to September 2023. Updated 'Window 2' Service Agreements have subsequently been supplied in January 2024.

Data requirement	Clause^	Due date	Measurement	CW	NSW	VIC	QLD	WA	SA	TAS	ACT	NT
Submission A (First quarter 2023-24)	B79	31 Dec	Submitted or Not Submitted		Submitted							
Submission B (First quarter 2023-24)	B74	Not required	Submitted or Not Submitted									
Private Patient Revenue (First quarter 2023-24)	B73	Not required	Submitted (if so <i>,</i> when) or Not Submitted									
Highly Specialised Therapies cost data (First quarter 2023-24)	B72 B73	Not required	Submitted (if so, when) or Not Submitted									
MBS and PBS data (First quarter 2023-24)	A9	Not required	Submitted or Not Submitted									
Statement of Assurance	B82 B83	Not required	Submitted (if so when) or Not Submitted									
Data Conditional Payment (First quarter 2023-24)	A156- A159	31 Dec	Not applied or Applied (if so, when)		Not applied							
Sentinel Events (First Quarter 2023-24)	A166	Not required	Submitted or Not Submitted									
Monthly reports												
October 2023	A147 A148	14 Nov	Date Submitted		9 Nov 23	14 Nov 23	7 Nov 23	9 Nov 23	14 Nov 23	9 Nov 23	3 Nov 23	10 Nov 23
November 2023	A147 A148	14 Dec	Date Submitted		6 Dec 23	7 Dec 23	8 Dec 23	7 Dec 23	4 Dec 23	11 Dec 23	5 Dec 23	11 Dec 23
December 2023	A147 A148	15 Jan	Date Submitted		9 Jan 24	11 Jan 24	10 Jan 24	11 Jan 24	9 Jan 24	8 Jan 24	9 Jan 24	10 Jan 24

#### **TABLE 2**Data submission compliance with the Administrator's Three-Year Data Plan

Service category or Data type	Dataset	Submission or resubmission date	NSW	VIC	QLD	WA	SA	TAS	ACT	NT
Emergency	ED (ED Patient	Submission	19-Dec-23	22-Dec-23	21-Dec-23	14-Dec-23	22-Dec-23	21-Dec-23	22-Dec-23	14-Dec-23
	Level)	Resubmission 1								
	ES (ED Aggregate Level)	Submission								
	Admitted Patient Care (APC)	Submission	19-Dec-23	22-Dec-23	21-Dec-23	13-Dec-23	22-Dec-23	21-Dec-23	22-Dec-23	14-Dec-23
		Resubmission 1								
Acute admitted	Mental Health	Submission	20-Dec-23	22-Dec-23	21-Dec-23	13-Dec-23	22-Dec-23	21-Dec-23	22-Dec-23	14-Dec-23
Mental health	Care - Phase (MHCP)	Resubmission 1				19 Dec 23				
Sub-acute and	Mental Health Care - Episode (MHCE)	Submission	20-Dec-23	22-Dec-23	21-Dec-23	13-Dec-23	22-Dec-23	21-Dec-23	22-Dec-23	14-Dec-23
non-acute		Resubmission 1	20-Dec-23							
	Palliative Care (PCC)	Submission	19-Dec-23	22-Dec-23	21-Dec-23	13-Dec-23	22-Dec-23	21-Dec-23	22-Dec-23	14-Dec-23
		Resubmission 1								
	Non-Admitted Patient Level (NAP)	Submission	19-Dec-23	22-Dec-23	21-Dec-23	5-Dec-23	22-Dec-23	21-Dec-23	22-Dec-23	14-Dec-23
		Resubmission 1	19-Dec-23							
Non-admitted	Non-Admitted Aggregate (NAA)	Submission								
		Resubmission 1								
Madiana Dia	Submission B	Submission								
Medicare Pin		Resubmission 1								
Sentinel Events		Submission								
	Sentinel Events	Resubmission 1								
Alternative Funding Source	4-2	Submission								
	AFS	Resubmission 1								

#### **TABLE 3**Submission and re-submission dates for 2023-24 first quarter

### Comments

^ All clauses are from the Addendum to the National Health Reform Agreement 2020-21 to 2024-25 (the Addendum).

#### Footnotes

<sup>1</sup>Whilst some Service Agreements were provided from NSW, Qld and SA, at the time of drafting this report Service Agreements remain outstanding for:

- NSW: Albury LHD and NSW Contracted Services
- Qld: Queensland Virtual
- SA: Yorke and Northern LHN.

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